



TURN DREAMS INTO MEMORIES

2024 HOLIDAYS

BOOK EARLY TO RECEIVE A DISCOUNT ON YOUR 2024 HOLIDAY!

£20
OFF

Receive £20 off your
holiday when you
book before 31st
November 2023*

£15
OFF

Receive £15 off your
holiday when you
book before 31st
December 2023*

£10
OFF

Receive £10 off your
holiday when you
book before 28th
January 2024*

*Limited to one discount per person per holiday.

Terms and conditions:

To receive the applicable discount, we must receive a completed booking form and full deposit (the discount will be deducted from your final invoice) by the date indicated above. If your booking form and voucher are received after the expiry date the next discount amount will apply. Full payment for the holiday must be received by the balance due date indicated on your invoice or the discount will be void. Your discount will be indicated on your invoice.



WELCOME

to an exciting new year with Options Supported Holidays.

We believe that everyone deserves the chance to go away on holiday. We offer inclusive, client-centred holidays with a welcoming and lively mix of relaxation and activity. We try to include a wide range of options with broad appeal, as well as aiming for affordability. Our holiday prices include all excursions, meals and transport when on the holiday as well as single rooms as standard; you just need to bring spending money for drinks and souvenirs.

We can organise door-to-door transport for you with a wonderful escorted driving service who will look after you with real care and attention. The price they give us is exactly what we pass on to you, and you choose whether you'd like to accept.

Providing appropriate support for all clients is our priority, and we assess each person on an individual, bespoke basis. We take pride in enabling as many people as possible to access our holidays and respect our clients' independence as well as their individual requirements. Personal support is provided and charged for on an individual basis.

This year, we have added some fantastic new options. City and show breaks have proven popular so we have secured tickets to some outstanding live shows, including Michael McIntyre, Disney on Ice, the Strictly Come Dancing Live Tour plus the chance to attend a premier league football match.




Alongside some epic holidays we are running our old favourites as well as revisiting some special destinations from years gone by. We hope to have something for everyone!












LET'S GET STARTED!

OUR HOLIDAYS AT A GLANCE...

Wheelchair accessible  Good mobility required 

MONTH	HOLIDAY	DEPART	RETURN	DURATION	DESTINATION	ACCOMMODATION	PRICE	PAGE	
January	Strictly Come Dancing	18/01/2024	22/01/2024	4 nights	Birmingham	Hotel	£1710	16	
January	Caribbean Island Paradise	23/01/2024	31/01/2024	9 nights	Caribbean	Hotel	£3950	20	
February	Disney on Ice	05/02/2024	09/02/2024	4 nights	Cardiff	Hotel	£1740	16	
February	Football Frenzy	29/01/2024	02/02/2024	4 nights	Manchester	Hotel	£1930	17	
February	Mamma Mia	FULLY BOOKED	19/02/2024	4 nights	London	Hotel	£2315	17	
February	Devon Delight	26/02/2024	04/03/2024	7 nights	Okehampton	Hotel	£2050	8-9	
March	Maderia	11/03/2024	18/03/2024	7 nights	Portugal	Hotel	£2585	21	
March	Michael McIntyre	20/03/2024	24/03/2024	5 nights	Manchester	Hotel	£1765	18	
April	Lanzarote (Y&F)	02/04/2024	09/04/2024	7 nights	Canary Islands	Hotel	£2925	12	
April	Harry Potter UK	15/04/2024	22/04/2024	7 nights	The Cotswolds	Holiday Cottage	£1955	30	
April	Devon Delight (under 50's)	22/04/2024	29/04/2024	7 nights	Okehampton	Hotel	£2050	8-9	
April	Blackpool High Needs	29/04/2024	06/05/2024	7 nights	Blackpool	Specialist Hotel	£2440	29	
May	Mindfulness & Wellness - Lanzarote	05/05/2024	12/05/2024	7 nights	Canary Islands	Villa	£2690	19	
May	Orlando Kennedy Space Centre	07/05/2024	21/05/2024	14 nights	USA	Villa	£5520	22	
May	Disneyland Paris	12/05/2024	16/05/2024	4 nights	France	Hotel	£2635	20	
May	Butlins - Minehead	13/05/2024	17/05/2024	4 nights	Somerset	Gold Apartment	£1440	28	
May	Walk on the Wild Side	17/05/2024	24/05/2024	7 nights	The Cotswolds	Holiday Cottage	£1910	30	
May	Great Little Trains in Wales	19/05/2024	26/05/2024	7 nights	North Wales	Hotel	£2315	31	
May	As Seen on TV	26/05/2024	02/06/2024	7 nights	Yorkshire	Hotel	£2570	32	
June	Butlins - Bognor	03/06/2024	07/06/2024	4 nights	West Sussex	Gold Apartment	£1465	28	
June	Devon Delight	03/06/2024	10/06/2024	7 nights	Okehampton	Hotel	£2240	8-9	
June	Majorca	03/06/2024	10/06/2024	7 nights	Spain	Hotel	£2550	23	
June	Canada	08/06/2024	19/06/2024	11 nights	Canada	Hotel	£6650	24	
June	Bournemouth (under 50's)	10/06/2024	17/06/2024	7 nights	Dorset	4* Hotel	£2195	10	
June	Lake District	14/06/2024	21/06/2024	7 nights	Cumberland	Holiday Cottage	£2070	32	
June	Boats & Trains	21/06/2024	28/06/2024	7 nights	The Cotswolds	Holiday Cottage	£2060	34	
June	Scarborough	23/06/2024	30/06/2024	7 nights	Yorkshire	Hotel	£2135	35	
June	Devon Delight (Y&F)	29/06/2024	06/07/2024	7 nights	Okehampton	Hotel	£2240	8-9	
June	Weston-super-Mare	29/06/2024	06/07/2024	7 nights	Somerset	Hotel	£2150	35	
July	Isle of Wight	06/07/2024	13/07/2024	7 nights	Hampshire	Hotel	£2070	36	
July	Great Yarmouth	08/07/2024	15/07/2024	7 nights	Norfolk	Hotel	£2150	36	
July	Devon Seaside	14/07/2024	21/07/2024	7 nights	Ilfracombe	Hotel	£2100	37	
July	Planes and Trains	15/07/2024	22/07/2024	7 nights	The Cotswolds	Holiday Cottage	£2020	34	
July	Multi Activity (under 50's)	21/07/2024	28/07/2024	7 nights	South Wales	Hotel	£2230	11	
July	Norfolk Broads	21/07/2024	28/07/2024	7 nights	Norfolk	Hotel	£2175	38	

OUR HOLIDAYS AT A GLANCE CONTINUED...

MONTH	HOLIDAY	DEPART	RETURN	DURATION	DESTINATION	ACCOMMODATION	PRICE	PAGE	
July	Torquay (over 50's)	21/07/2024	28/07/2024	7 nights	Devon	Hotel	£2030	15	
July	Welsh Seaside (Tenby)	28/07/2024	04/08/2024	7 nights	South Wales	Hotel	£2260	38	
August	Blackpool	02/08/2024	09/08/2024	7 nights	Lancashire	Hotel	£2080	29	
August	South Wales (Y&F)	03/08/2024	10/08/2024	7 nights	Porthcawl	Hotel	£2245	13	
August	Great Yarmouth	11/08/2024	18/08/2024	7 nights	Norfolk	Hotel	£2160	36	
August	Eastbourne	11/08/2024	18/08/2024	7 nights	East Sussex	Hotel	£2350	37	
August	South Coast Wales	17/08/2024	24/08/2024	7 nights	Porthcawl	Hotel	£2300	39	
August	Mersea Island Festival (Y&F)	18/08/2024	23/08/2024	5 nights	Essex	Tents	£1440	14	
August	Torquay	18/08/2024	25/08/2023	7 nights	Devon	Hotel	£2320	39	
August	Bournemouth	23/08/2024	30/08/2024	7 nights	Dorset	4* Hotel	£2425	33	
August	Bournemouth	30/08/2024	06/09/2024	7 nights	Dorset	4* Hotel	£2425	33	
September	Jersey	02/09/2024	10/09/2024	8 nights	Channel Islands	Hotel	£2820	40	
September	Forest Holiday	08/09/2024	15/09/2024	7 nights	Forest of Dean	Cabins	£2140	41	
September	Butlins - Skegness	09/09/2024	13/09/2024	5 nights	East Lindsey	Apartments	£1390	28	
September	Devon Delight	15/09/2024	22/09/2024	7 nights	Okehampton	Hotel	£2240	8-9	
September	Benidorm	16/09/2024	23/09/2024	7 nights	Spain	Hotel	£2710	25	
September	Wolds Wildlife	23/09/2024	30/09/2024	7 nights	Lincolnshire	Luxury Cabins	£2350	41	
September	Truckfest	27/09/2024	01/10/2024	5 nights	Nottinghamshire	Hotel	£1760	18	
October	Southern Spain	29/09/2024	06/10/2024	7 nights	Spain	Hotel	£2715	25	
October	Butlins - Bognor	07/10/2024	11/10/2024	5 nights	West Sussex	Gold Apartment	£1460	28	
October	Devon Delight (over 50's)	13/10/2024	20/10/2024	7 nights	Okehampton	Hotel	£2285	8-9	
October	Türkiye	10/10/2024	17/10/2024	7 nights	Türkiye	Hotel	£2860	26	
October	Blackpool Illuminations	21/10/2024	28/10/2024	7 nights	Blackpool	Specialist Hotel	£2275	29	
October	Greek Island Cruise	26/10/2024	04/11/2024	9 nights	Mediterranean	Cruise Ship	£4160	27	
November	Devon Delight	04/11/2024	11/11/2024	7 nights	Okehampton	Hotel	£2050	8-9	
November	Tenerife	05/11/2024	19/11/2024	14 nights	Canary Islands	Hotel	£3930	23	
November	Mindfulness & Wellness - UK	22/11/2024	29/11/2024	7 nights	The Cotswolds	Holiday Cottage	£1835	19	
December	Craft & Cooking	02/12/2024	06/12/2024	4 nights	The Cotswolds	Holiday Cottage	£1375	42	
December	Mistletoe & Mince Pie	09/12/2024	13/12/2024	4 nights	The Cotswolds	Holiday Cottage	£1375	42	
December	Christmas Canaries	20/12/2024	03/01/2025	14 nights	Canary Islands	Hotel	£4385	44	
December	Christmas & New Year UK	23/12/2024	02/01/2025	10 nights	Forest of Dean	Hotel	£3250	43	
December	Christmas UK	23/12/2024	30/12/2024	7 nights	Forest of Dean	Hotel	£2350	43	
December	New Year	30/12/2024	02/01/2025	3 nights	Forest of Dean	Hotel	£1590	43	

Prices and dates are correct at time of publication and are subject to change without notice. Prices are per person and are subject to availability. We reserve the right to alter the price and date of any travel arrangements advertised.

BOOK NOW & TAKE ADVANTAGE OF OUR EARLY BOOKING DISCOUNTS - SEE PAGE 2

DEVON DELIGHT OKEHAMPTON

CHOICE OF DATES AVAILABLE


CHOICE OF DATES (7 NIGHTS)

The Manor House and Ashbury is a beautiful hotel in Devon offering guests a huge array of choice, with over 70 sport, craft, leisure and spa activities available. The best part? The weather can't spoil it!

- Activities include; archery, ten-pin bowling, table tennis, snooker, badminton, pistol and rifle shooting, curling, tennis, a climbing wall, adventure golf and football
- Go skating on the artificial ice rink and enjoy the roller disco
- Take part in art and craft activities such as glass painting, glass engraving, candle making, enamelling, pottery, woodwork, jewellery making and T-shirt painting
- Try the spa with its hydro pool, steam rooms, jacuzzi and swimming pool
- Join exercise and fitness classes such as Zumba, Bollywood Dance, Fit Ball and Yoga
- Relax in the bar, join in a quiz, dance across the disco floor and enjoy different entertainment every night
- Indulge in a treatment at the spa*
- Join us in April for our Under 50's week, in June for the Young and Fun group or in October for our Over 50's group
- Meals included: 7 breakfasts, 6 lunches & 7 dinners.

"I JUST LOVED THIS HOLIDAY! IT WAS GREAT FUN AND ALL THE ACTIVITIES WERE BRILLIANT. THE LIVE ENTERTAINMENT WAS BRILLIANT AND THE FOOD WAS FANTASTIC. I LOVED EVERYTHING AND WANT TO GO ON THIS HOLIDAY AGAIN! THANK YOU."

HOLIDAY	DEPART	RETURN	DURATION	ACCOMMODATION	PRICE
	February 26	March 4	7 Nights	Hotel	£2050
Under 50's	April 22	April 29	7 Nights	Hotel	£2050
	June 3	June 10	7 Nights	Hotel	£2240
Young & Fun	June 29	July 6	7 Nights	Hotel	£2240
	September 15	September 22	7 Nights	Hotel	£2240
Over 50's	October 13	October 20	7 Nights	Hotel	£2285
	November 4	November 11	7 Nights	Hotel	£2050

 * optional extra, please request when booking

FROM **£2050**

JOIN US FOR
AN ACTIVITY-
PACKED
ADVENTURE!

DEVON DELIGHT IS ONE OF OUR MOST POPULAR HOLIDAYS - BOOK NOW TO SECURE!





UNDER 50'S

WE HAVE CREATED AN UNDER-50'S OPTION THIS YEAR TO BRIDGE THE GAP BETWEEN OUR YOUNGER AND OLDER HOLIDAYMAKERS, PACKED WITH BRILLIANT ACTIVITIES.

DEVON DELIGHT OKEHAMPTON

APRIL 22-29 (7 NIGHTS)

See pages 8-9 for information about our Devon Delight holidays. The week in April is for the Under 50's group.

- Meals included: 7 breakfasts, 6 lunches & 7 dinners.

DEPART	RETURN	DURATION	ACCOMMODATION	PRICE
April 22	April 29	7 Nights	Hotel	£2050



£2050

BOURNEMOUTH DORSET

JUNE 10-17 (7 NIGHTS)

- Take a boat ride round the harbour
- Test your nerve at RockReef adventure centre and ride the zip wire
- Enjoy fish and chips and ice cream at the beach
- Experience the thrilling rides at Paulton's Park
- Go bowling and try adventure golf
- Visit the Heavy Horse Centre
- Meals included: 7 breakfasts, 6 lunches & 7 dinners.

DEPART	RETURN	DURATION	ACCOMMODATION	PRICE
June 10	June 17	7 Nights	Hotel	£2195



£2195

MULTI-ACTIVITY WALES

JULY 21-28 (7 NIGHTS)

Staying in a lovely hotel on the seafront, make new friends in a fun-filled week of adventure.

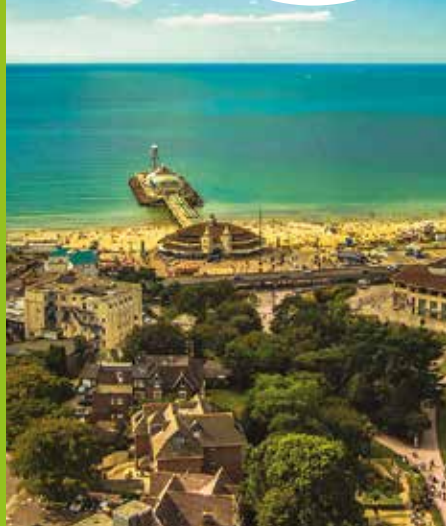
- Have a thrilling time learning to surf with a specialist trainer
- Enjoy a day on the beach and play some classic beach games
- Go bowling and visit the interactive Techniquist in Cardiff
- Spend a traditional day at the seaside funfair
- Have a go at archery, a high ropes course and quad biking
- If you still have the energy, dance the night away to live music, or watch the others while you enjoy a drink at the bar!
- Meals included: 7 breakfasts, 6 lunches & 7 dinners.

"KATIE ENJOYED THE HOLIDAY AND WOULD LIKE TO GO AGAIN NEXT YEAR. THANK YOU FOR LOOKING AFTER HER SO WELL."

DEPART	RETURN	DURATION	ACCOMMODATION	PRICE
July 21	July 28	7 Nights	Hotel	£2230



£2230





YOUNG & FUN

YOUNG AND FUN HOLIDAYS ARE A MORE ADVENTUROUS OPTION FOR 18-39 YEAR OLDS WHO ENJOY BEING PHYSICALLY ACTIVE AND TRYING NEW THINGS.

LANZAROTE CANARY ISLANDS

APRIL 2-9 (7 NIGHTS)

One of the Canary Islands off the West African coast, Lanzarote is best known for its year-round warmth, beautiful beaches and volcanic landscape.

- Stay in a hotel with evening entertainment such as shows and discos
- Visit the beach and relax in the sun
- Explore the heights of Timanfaya National Park with its spectacular landscape plus the option of a camel ride
- Take a boat trip and watch the marine wildlife
- Browse the local shops for gifts and souvenirs
- Visit the local water park and enjoy the water slides
- Meals included: 7 breakfasts, 6 lunches & 7 dinners.

DEPART	RETURN	DURATION	ACCOMMODATION	PRICE
April 2	April 9	7 Nights	Hotel	£2925



PASSPORT
REQUIRED

£2925

DEVON DELIGHT OKEHAMPTON

JUNE 29 - JULY 6 (7 NIGHTS)

See pages 8-9 for information about our Devon Delight holidays. The week in July is for our Young and Fun group.

- Meals included: 7 breakfasts, 6 lunches & 7 dinners.

DEPART	RETURN	DURATION	ACCOMMODATION	PRICE
June 29	July 6	7 Nights	Hotel	£2240



£2240

SOUTH WALES PORTHCAWL

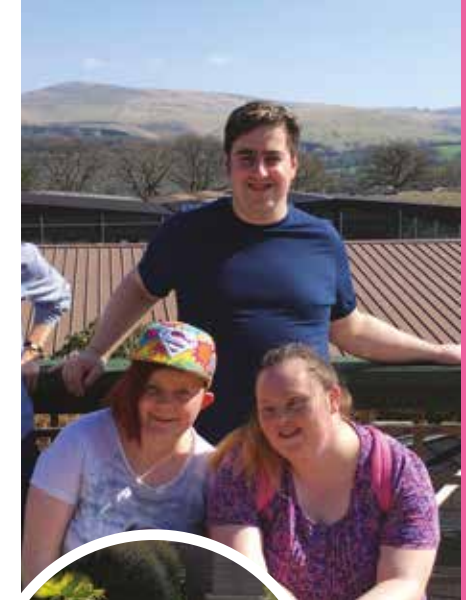
AUGUST 3-10 (7 NIGHTS)

- Visit Coney Beach and have fun on all the rides
- Have a day out in Cardiff, visit Techniquest and go bowling
- Try the Jump Jam trampoline park
- Visit the Wales Ape and Monkey Sanctuary and the Plantasia Tropical Zoo
- Go on a boat ride
- Meals included: 7 breakfasts, 6 lunches & 7 dinners.

DEPART	RETURN	DURATION	ACCOMMODATION	PRICE
Aug 3	Aug 10	7 Nights	Hotel	£2245



£2245





MERSEA ISLAND FESTIVAL ESSEX

AUGUST 18-23 (5 NIGHTS)

Mersea Island Festival brings together people with and without disabilities. The Festival provides an opportunity to try out new activities, make friends and have loads of fun! The accommodation is under canvas for that true festival experience.

- Enjoy camping on the southeast coast
- Try quad biking, African drumming and learn circus skills
- For music lovers - DJ's, karaoke, discos and live bands
- Try painting and archery
- Have a go at agility courses and zip wires
- Enjoy swimming and a speed boat ride
- Join in the talent shows, fancy dress and more!
- Meals included: 5 breakfasts, 4 lunches & 5 dinners.

"I LOVE GOING ON YOUNG AND FUN HOLIDAYS - IT IS SO ME. MY HIGHLIGHT WAS RIDING IN THE CROWN CARRIAGES. WOW! I FELT LIKE A REAL PRINCESS BRIDE."

DEPART	RETURN	DURATION	ACCOMMODATION	PRICE
Aug 18	Aug 23	5 Nights	Tent	£1440



£1440

OVER 50'S

OUR OVER 50'S HOLIDAYS TAKE THINGS A BIT MORE SLOWLY AND ARE ADAPTED TO THE REQUIREMENTS OF THOSE WITH MOBILITY NEEDS.

DEVON DELIGHT OKEHAMPTON

OCTOBER 13-20 (7 NIGHTS)

- See pages 8-9 for information about the Devon Delight holidays. This week in October is for the over-50's group.
- Meals incl: 7 breakfasts, 6 lunches & 7 dinners.

"VERY IMPRESSED BY THE SUPPORT STAFF AND ENJOYED THE HOLIDAY."

DEPART	RETURN	DURATION	ACCOMMODATION	PRICE
Oct 13	Oct 20	7 Nights	Hotel	£2285



£2285

TORQUAY DEVON

JULY 21-28 (7 NIGHTS)

- Go shopping in the local town or visit the flea market
- Relax on the beach with fish and chips
- Experience a wildlife cruise
- Spend time at the harbour amusement arcades
- Visit the Real Crime Museum
- Go bowling
- Meals incl: 7 breakfasts, 6 lunches & 7 dinners.

DEPART	RETURN	DURATION	ACCOMMODATION	PRICE
July 21	July 28	7 Nights	Hotel	£2030



£2030





CITY & SHOWS

DISCOVER A MIX OF CULTURE, ENTERTAINMENT AND ADVENTURE AS YOU EXPLORE OUR CITY BREAKS AND SHOWTIME SPECTACULARS; IMMERSE YOURSELF IN THE MAGIC OF LIVE PERFORMANCES.

STRICTLY COME DANCING LIVE TOUR BIRMINGHAM

JANUARY 18-22 (4 NIGHTS)

- See this year's performers and hear from judges Anton Du Beke, Shirley Ballas & Craig Revel Horwood in a fun and glitter-filled show!
- Take a trip to Cadbury World for a day of chocolate, finished off with a gorgeous cream tea
- Visit Winterbourne House and Gardens
- See the National Sealife Centre in Birmingham
- Visit the Thinktank Birmingham Science Museum
- Go bowling
- Meals incl: 4 breakfasts, 3 lunches & 4 dinners.

DEPART	RETURN	DURATION	ACCOMMODATION	PRICE
Jan 18	Jan 22	4 Nights	Hotel	£1710



£1710

DISNEY ON ICE CARDIFF

FEBRUARY 5-9 (4 NIGHTS)

- Watch the world-famous Disney on Ice show
- Go bowling
- Have a go at Adventure Golf
- Visit the interactive Techniquist
- Explore with a boat cruise and enjoy a delicious afternoon tea
- Meals incl: 4 breakfasts, 3 lunches & 4 dinners.

DEPART	RETURN	DURATION	ACCOMMODATION	PRICE
Feb 5	Feb 9	4 Nights	Hotel	£1740



£1740

FOOTBALL FRENZY MANCHESTER

JAN 29 - FEB 2 (4 NIGHTS)

- Join fantastic guided tours of Manchester City and Manchester United football grounds
- Experience the excitement of a live football match - top flight football!
- Visit the Manchester United Football Museum
- Go bowling
- Meals incl: 4 breakfasts, 3 lunches & 4 dinners.

DEPART	RETURN	DURATION	ACCOMMODATION	PRICE
Jan 29	Feb 2	4 Nights	Hotel	£1930



£1930

MAMMA MIA! LONDON

FEBRUARY 19-23 (4 NIGHTS)

- See Mamma Mia! at the Novello Theatre
- Attend Mamma Mia! - The Party at the O2 Arena
- Watch the incredible ABBA Voyage
- Visit the Tower of London and see the Crown Jewels
- Take a tour of London
- Meals incl: 4 breakfasts, 3 lunches & 4 dinners

DEPART	RETURN	DURATION	ACCOMMODATION	PRICE
Feb 19	Feb 23	4 Nights	Hotel	£2315



FULLY BOOKED

£2315



NEW FOR 2024



NEW
FOR 2024NEW
FOR 2024

MICHAEL MCINTYRE MANCHESTER

MARCH 20-24 (4 NIGHTS)

- Watch top comedian and TV star Michael McIntyre in action
- Stay in Manchester and visit the Sealife Centre
- Enjoy a boat ride on the historic canal
- Go bowling
- Meals incl: 4 breakfasts, 3 lunches & 4 dinners.

DEPART	RETURN	DURATION	ACCOMMODATION	PRICE
March 20	March 24	4 Nights	Hotel	£1655



£1655

TRUCKFEST NOTTINGHAM

SEPT 27 - OCT 1 (4 NIGHTS)

- Get ready for an exciting week as we watch spectacular shows and stunts at TruckFest!
- See monster trucks, high octane action, motorbikes and lots more!
- Visit the Robin Hood Experience
- Explore the historic City of Caves and the National Justice Museum
- Meals incl: 4 breakfasts, 3 lunches & 4 dinners.

DEPART	RETURN	DURATION	ACCOMMODATION	PRICE
Sept 27	Oct 1	4 Nights	Hotel	£1760



£1760

MINDFULNESS & WELLNESS

UNWIND AMIDST BREATHTAKING NATURAL BEAUTY. OUR MINDFULNESS AND WELLNESS HOLIDAYS OFFER A RELAXING EXPERIENCE TO SOOTHE THE BODY, MIND, AND SOUL. INDULGE IN DAILY GUIDED MEDITATION SESSIONS FOR INNER BALANCE THEN YOGA CLASSES TO STRETCH AND STRENGTHEN YOUR BODY. JOIN IN OUR ARTS AND CRAFT, LAUGHTER THERAPY AND POSITIVE AFFIRMATION SESSIONS.

NEW
FOR 2024

LANZAROTE CANARY ISLANDS

MAY 5-12 (7 NIGHTS)

- Swim in the private pool or chill out in the hot tub
- Attend a concert performed inside a natural rock formation
- Visit the outstanding Cactus Garden and walk among its beautiful sculptures and views
- Meals incl: 7 breakfasts, 6 lunches & 7 dinners.

DEPART	RETURN	DURATION	ACCOMMODATION	PRICE
May 5	May 12	7 Nights	Villa	£2690



£2690

THE COTSWOLDS GLOUCESTERSHIRE

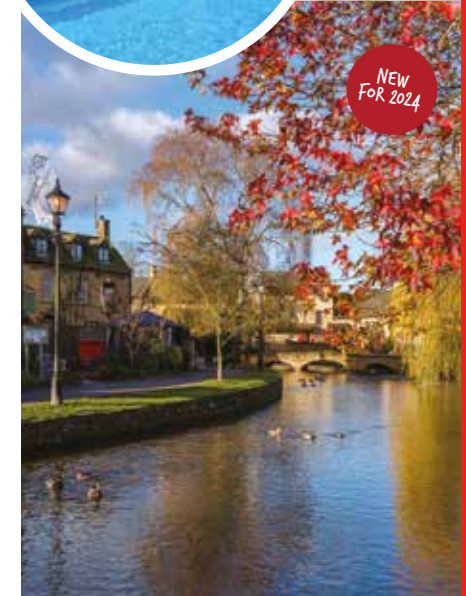
NOVEMBER 22-29 (7 NIGHTS)

- Visit the Herbs for Healing Garden and stroll through beautiful countryside
- Indulge in a spa day
- Join in an energising dance class
- Meals incl: 7 breakfasts, 6 lunches & 7 dinners.

DEPART	RETURN	DURATION	ACCOMMODATION	PRICE
Nov 22	Nov 29	7 Nights	Hotel	£1835



£1835

NEW
FOR 2024



OVERSEAS

JOIN US AS WE TRAVEL THE WORLD TO EXCITING DESTINATIONS. THESE HOLIDAYS WILL INCLUDE A FLIGHT, FERRY, OR EUROSTAR.

ISLAND PARADISE CARIBBEAN

JANUARY 23-31 (8 NIGHTS)

- Relax by the hotel pool
- Enjoy hotel entertainment
- Chill out under the palm trees with a classic rum cocktail
- Stroll along the white sandy beaches, sample local cafes and hunt for souvenirs
- Includes 2 sightseeing trips to explore the island
- Meals incl: 8 breakfasts, 7 lunches & 8 dinners

DEPART	RETURN	DURATION	ACCOMMODATION	PRICE
Jan 23	Jan 31	8 Nights	Hotel	£3950



PASSPORT
REQUIRED

£3950

DISNEYLAND PARIS

MAY 12-16 (4 NIGHTS)

- Enjoy all the magic that Disney has to offer
- Dare to try the thrilling rides or opt for a gentler experience
- Meet Mickey, Minnie and friends at a character meal
- See the spectacular parades and shows
- Watch as the famous Disneyland firework show lights up the sky
- Meals incl: 4 breakfasts, 3 lunches & 4 dinners.

DEPART	RETURN	DURATION	ACCOMMODATION	PRICE
May 12	May 16	4 Nights	Hotel	£2635



PASSPORT
REQUIRED

£2635

MADEIRA PORTUGUESE ISLAND

MARCH 11-18 (7 NIGHTS)

This beautiful little island, sitting off the coast of Africa, is known for its world-famous wine and subtropical climate.

- Join a sightseeing trip of your choice, perhaps to Pico de Areiro, one of Madeira's tallest peaks with superb panoramic views
- Tour the Monte Palace Tropical Garden
- Sail on the Santa Maria, a replica of Christopher Columbus's flagship
- Go dolphin and whale watching on a boat cruise
- Browse the local shops for gifts and souvenirs
- Enjoy a sightseeing tour of the island
- Relax in the sun by the hotel pool
- Meals included: 7 breakfasts, 6 lunches and 7 dinners.

"THE SUPPORTERS WERE REALLY FRIENDLY AND HOPE TO GO ON ANOTHER HOLIDAY WITH THEM IN THE NEAR FUTURE."

DEPART	RETURN	DURATION	ACCOMMODATION	PRICE
March 11	March 18	7 Nights	Hotel	£2585



PASSPORT
REQUIRED

£2585





ORLANDO FLORIDA USA

MAY 7-21 (14 NIGHTS)

UNIVERSAL STUDIOS & CIRQUE DU SOLEIL!

- Visit Universal Studios and Universal Island of Adventures for the thrill and excitement of the amazing rides and shows
- Visit Busch Gardens in Tampa Bay with its rides, shows and attractions. See lions, tigers, elephants and hippos on the Serengeti Safari
- Explore the unforgettable Kennedy Space Centre where you can step inside the story of humans in space - you can even touch the moon!
- Be amazed at Cirque du Soleil - breathtaking design, showstopping acrobatics and unforgettable choreography
- Watch films in the villa's private cinema and enjoy the pool
- Shop in City Walk for great gifts and souvenirs
- Glide through the water on an airboat in the Everglades, exploring the wild Florida theme park and drive-through safari
- Have a swashbuckling night at the Pirates Dinner Adventure
- Enjoy home-cooked food and BBQs
- Meals included: 14 breakfasts, 13 lunches and 14 dinners.

"I LOVED THE WHOLE HOLIDAY AND STAFF WERE LOVELY. CAN'T WAIT TO GO AGAIN."

DEPART	RETURN	DURATION	ACCOM.	PRICE
May 7	May 21	14 Nights	Luxury Villa	Single Room £5520
				Twin Room £5060



PASSPORT
REQUIRED

FROM **£5060**

MAJORCA BALEARIC ISLANDS

JUNE 3-10 (7 NIGHTS)

This beautiful Spanish island is known for its sheltered coves, sandy beaches and sangria.

- Relax on the beach, shop at markets for gifts and souvenirs
- Visit the Safari Zoo
- Count a hundred dinosaurs and explore the caves at Dinosaurland
- Take a dolphin-watching boat trip
- Meals incl: 7 breakfasts, 6 lunches & 7 dinners.

DEPART	RETURN	DURATION	ACCOMMODATION	PRICE
June 3	June 10	7 Nights	Hotel	£2550



PASSPORT
REQUIRED

£2550

TENERIFE CANARY ISLANDS

NOVEMBER 5-19 (14 NIGHTS)

- Take a boat trip to find dolphins and whales
- Visit the market to find gifts and souvenirs
- Swim in the sea or sunbathe on the beach
- Enjoy evening entertainment at the hotel
- Join an island tour to explore some of the charming villages and national park
- Try hotel activities such as yoga, dancing and darts
- Relax by the pool with an ice cream or cocktail
- Meals incl: 14 breakfasts, 13 lunches & 14 dinners.

DEPART	RETURN	DURATION	ACCOM.	PRICE
Nov 5	Nov 19	14 Nights	Hotel	Single Room £3990
				Twin Room £3650



PASSPORT
REQUIRED

FROM **£3650**



CANADA

THE TRIP OF A LIFETIME!

JUNE 8-19 (11 NIGHTS)

Join us on this grand adventure across West Canada. This is a touring holiday so we will be changing hotels as we visit new and exciting places.

- Travel from Vancouver to Banff via Whistler, Sun Peaks and Jasper
- Enjoy an open-top sightseeing tour of Vancouver
- Go on an amazing whale-watching cruise
- Join an animal safari where you might see eagles, moose and even black bears
- See the dramatic landscape along the Sea to Sky Highway
- Appreciate the stunning scenery on the Peak 2 Peak Gondola in Whistler
- See Jasper National Park on the Sky Tram, watching for wildlife from high above
- Visit one of the most famous natural locations in Canada, Lake Louise
- Enjoy a wagon ride, cowboy cookout BBQ and western-style games like lassoing and horseshoes
- Meals included: 10 breakfasts, 9 lunches & 10 dinners.

"THOUGHT I'D NEVER GO ACROSS THE WORLD IN MY LIFE, THANK YOU FOR OFFERING THIS HOLIDAY."

DEPART	RETURN	DURATION	ACCOM.	PRICE
June 8	June 19	11 Nights	Hotel	Single Room £6650 Twin Room £5730



PASSPORT
REQUIRED

FROM **£5730**

BENIDORM

SPAIN

SEPTEMBER 16-23 (7 NIGHTS)

- Enjoy a typically sun-soaked beach holiday
- Visit the Terra Natura Zoo
- Watch the spectacular show at the Benidorm Palace
- Swim in the hotel pool
- Meals incl: 7 breakfasts, 6 lunches & 7 dinners.

DEPART	RETURN	DURATION	ACCOMMODATION	PRICE
Sept 16	Sept 23	7 Nights	Hotel	£2710



PASSPORT
REQUIRED

£2710

SOUTHERN SPAIN

SPAIN

SEPT 29 - OCT 8 (7 NIGHTS)

- Relax at the beach
- Go shopping in the markets of the local town
- Enjoy sightseeing trips to see the local castles, cathedrals, ruins and monasteries
- Visit the Crocodile Zoo and Selwo Aventura Animal Park
- Meals incl: 7 breakfasts, 6 lunches & 7 dinners.

DEPART	RETURN	DURATION	ACCOMMODATION	PRICE
Sept 29	Oct 8	7 Nights	Hotel	£2715



PASSPORT
REQUIRED

£2715





TÜRKIYE EUROPE

OCTOBER 10-17 (7 NIGHTS)

We will stay in a lovely resort hotel right by the beach. With historic ruins, bustling cities, beautiful beaches, mountains, great shopping and excellent food, Türkiye has all the elements of a truly special holiday.

- Wander along beautiful beaches on the stunning Turkish coast and dip your toes in the warm water
- Visit Ephesus, the world-famous ancient city, and see the Temple of Artemis which was one of the Seven Wonders of the World
- Enjoy a jeep safari in the National Park, listen to your echo at the mesmerising Echo Valley, experience ancient history at Kursunlu Monastery and see the beautiful Zeus Cave
- Visit Pamukkale's thermal springs framed by stunning natural terraces and explore the ancient city of Hierapolis
- Explore the local town for interesting gifts and souvenirs
- Soak up the sun as you relax by the pool
- Meals included: 7 breakfasts, 6 lunches and 7 dinners.

"THE HOLIDAY WAS GOOD, SAID HE ENJOYED HIMSELF AND WOULD LIKE TO GO BACK. THE STAFF HELPED HIM AND WERE FRIENDLY."

DEPART	RETURN	DURATION	ACCOMMODATION	PRICE
Oct 10	Oct 17	7 Nights	Hotel	£2860



PASSPORT
REQUIRED

£2860

GREEK ISLAND CRUISE AEGEAN SEA

OCT 26 - NOV 5 (9 NIGHTS)

Visit multiple destinations and take your hotel with you - a cruise holiday allows you to visit different locations without the constant packing! Enjoy delicious full-board dining, theatre shows and special performances, plus live music, a gym and sports facilities. Relax by the pool or lay back in a whirlpool spa with a cocktail before dancing the night away at a deck party.

- Sail around mainland Greece and the beautiful Greek Islands
- Explore with a range of exciting island excursions, plus a visit to the Acropolis in Athens
- Enjoy the famous sights when the weather is warm, but the crowds are few
- As a bonus you will visit Türkiye, including the historical site of Ephesus
- Enjoy all the stunning facilities the cruise ship has to offer, including nightly shows and relaxation by the pool
- Watch a movie at the cinema or chill in one of the bars and cafes
- Please note: early booking needed so we can confirm places on this cruise
- Meals included: 10 breakfasts, 9 lunches and 10 dinners.

Early booking required to ensure this cruise destination and dates. If we do not have enough bookings we will find an alternative cruise destination which may result in a change of dates.

DEPART	RETURN	DURATION	ACCOM.	PRICE
Oct 26	Nov 5	9 Nights	Cruise Ship	Single Cabin £4160 Twin Cabin £3280



PASSPORT
REQUIRED

FROM £3280





CHOICE OF DATES



UK HOLIDAYS

DIVE INTO OUR UK HOLIDAYS, WHERE YOU CAN UNCOVER THE HIDDEN GEMS AND SCENIC WONDERS OF THE UNITED KINGDOM. FROM PICTURESQUE COUNTRYSIDE ESCAPES TO SANDY BEACHES OR TRY A NEW EXPERIENCE LIKE DRIVING A TRAIN.

BUTLINS BOGNOR REGIS/ MINEHEAD/SKEGNESS

CHOICE OF DATES (4 NIGHTS)

Happy times are guaranteed at Butlins! All year round, come rain or shine, you will find a host of experiences and live shows to enjoy.

- Have fun at the fairground and play the penny arcade
- Swim, slide and splash to your heart's content in the brilliant pools
- Enjoy the live entertainment and shows
- Try your hand at bowling and relax in the café
- Take a stroll along the seafront and watch the waves
- Meals included: 4 breakfasts, 3 lunches and 4 dinners.

"I ENJOYED THE HOLIDAY WITH THE OTHERS. I GOT NEW FRIENDS."

HOLIDAY	DEPART	RETURN	DURATION	ACCOM.	PRICE
Minehead	May 13	May 17	4 Nights	Chalet	£1440
Bognor	June 3	June 7	4 Nights	Chalet	£1465
Skegness	Sept 9	Sept 13	4 Nights	Chalet	£1390
Bognor	Oct 7	Oct 11	4 Nights	Chalet	£1460



FROM £1390

BLACKPOOL LANCASHIRE

CHOICE OF DATES (7 NIGHTS)

There's nothing quite like a day at the seaside and Blackpool is one of the best beach resorts in the UK. We will be staying at a hotel with full evening entertainment. We offer three options:

- 1 Join us in April/May when we stay at a specialist hotel* for people with mobility needs or who require a bit more support.
- 2 Join us in August at a standard hotel for those with no mobility needs.
- 3 Join us for Blackpool Illuminations where we again stay at the specialist hotel*.
 - Stroll down the newly renovated South Promenade
 - Enjoy the famous circus and visit the Tower Ballroom, home of ballroom dance
 - Experience that British institution, the Blackpool Tower, including the depths of the Dungeon and the heights of the Tower Eye
 - Explore Blackpool Model Village and Gardens where you'll see British life, culture and humour in all its glory!
 - Visit the pier, the arcades and the shops - who will be the first to get a 'kiss me quick' hat?
 - Take a trip to the zoo

High Needs (HN)

A holiday at a slower pace, aimed at those with mobility/higher needs.

Illuminations (ILLUM)

The Illuminations mean this seaside city is still buzzing with excitement long after other resorts have gone into hibernation. At 10 kilometres long and using over one million bulbs, the Blackpool Illuminations are an awesome sight. Staying at an accessible hotel just near the front with nightly entertainment, you will be spoilt for choice.

- Meals incl: 7 breakfasts, 6 lunches & 7 dinners.

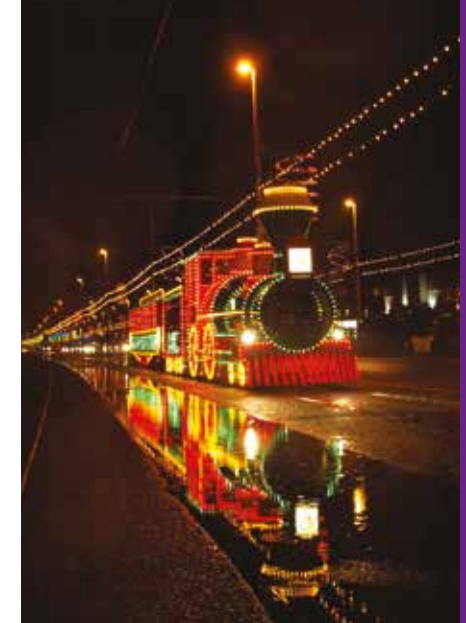
HOLIDAY	DEPART	RETURN	DURATION	ACCOM.	PRICE
BP-HN	April 29	May 6	7 Nights	*Spec Hotel	£2440
BP	Aug 2	Aug 9	7 Nights	Hotel	£2080
BP-ILLUM	Oct 21	Oct 28	7 Nights	*Spec Hotel	£2275



FROM £2080



CHOICE OF DATES





HARRY POTTER COTSWOLDS

APRIL 15-22 (7 NIGHTS)

- Walk in Harry's footsteps as we visit Universal Studios and the Making of Harry Potter
- Visit the enchanted world of Puzzlewood where scenes from the movies were filmed
- Take a trip to Cadbury World and try their gorgeous afternoon tea
- Visit Crocodiles of the World
- Watch all 8 Harry Potter movies!
- Meals incl: 7 breakfasts, 6 lunches & 7 dinners.

DEPART	RETURN	DURATION	ACCOMMODATION	PRICE
April 15	April 22	7 Nights	Holiday Cottage	£1955



£1955

WALK ON THE WILD SIDE COTSWOLDS

MAY 17-24 (7 NIGHTS)

- Visit the Cotswold Farm Park where you can ride a tractor on the farm safari
- Enjoy a drive-through trek at the West Midlands Safari Park
- Hold a baby crocodile at Crocodiles of the World
- Stand eye-to-eye with a giraffe at the Cotswold Wildlife Park
- Meals incl: 7 breakfasts, 6 lunches & 7 dinners.

DEPART	RETURN	DURATION	ACCOMMODATION	PRICE
May 17	May 24	7 Nights	Holiday Cottage	£1910



£1910

GREAT LITTLE TRAINS CRICCIETH, WALES

JUNE 19-26 (7 NIGHTS)

Wales has beautiful scenery, great food and plenty of heritage steam train lines. Experience the beautiful Welsh countryside via small railways where staff are passionate about providing a warm welcome and an amazing experience. Take your time as we transport you on a relaxed, train-lovers' journey through Wales.

- Staying in the Welsh seaside resort of Criccieth
- The Welsh Highland Heritage Railway offers you three experiences for the price of one: a train ride, a miniature railway and an interactive museum
- Ride the Welsh Highland Railway for 40 unbroken miles of adventure
- Snowdon Mountain Railway allows you to experience an awe-inspiring ride to the mountain's summit
- Ride the Talylyn Railway through the charming Fathew Valley in Snowdonia National Park. Journey through over seven miles of spectacular scenery within sight of one of Britain's highest mountains, Cadair Idris
- Enjoy the Welsh Highland Railway, 40 miles of unbroken journey from historic Caernarfon, climbing to the foot of Snowdon then dropping again to sea level at the harbour in Porthmadog
- Meals incl: 7 breakfasts, 6 lunches & 7 dinners.

"THIS WAS SO AMAZING. I WOULD LIKE TO COME TO WALES AGAIN"

DEPART	RETURN	DURATION	ACCOMMODATION	PRICE
June 19	June 26	7 Nights	Hotel	£2315



£2315

CHOICE OF DATES





AS SEEN ON TV YORKSHIRE

MAY 26 - JUNE 2 (7 NIGHTS)

- Visit Coronation Street and wander through Weatherfield with a fully guided tour
- Try the Emmerdale studio experience with full-scale set reconstructions, props and costumes plus interactive experiences where you can try your hand at film-making
- Enter Sid's Café which was featured in The Last of the Summer Wine
- Step inside the famous World of James Herriot
- Indulge in the delights of a chocolate factory
- Meals incl: 7 breakfasts, 6 lunches & 7 dinners

DEPART	RETURN	DURATION	ACCOMMODATION	PRICE
May 26	June 2	7 Nights	Hotel	£2570



£2570

LAKE DISTRICT & BEATRIX POTTER CUMBRIA

JUNE 14-21 (7 NIGHTS)

- At the World of Beatrix Potter you can discover Peter Rabbit and friends in a magical recreation
- Visit Lakeland Motor Museum, a showcase for 100 years of car manufacturing in the UK
- Jump aboard a train at the Lakeside and Haverthwaite Steam Railway
- Enjoy a boat cruise on Lake Windermere
- Go wild at South Lakes Animal Safari Zoo
- Meals incl: 7 breakfasts, 6 lunches & 7 dinners.

DEPART	RETURN	DURATION	ACCOMMODATION	PRICE
June 14	June 21	7 Nights	Holiday Cottage	£2070



£2070

BOURNEMOUTH DORSET

(CHOICE OF DATES) (7 NIGHTS)

With its calm seas and award-winning beaches, Bournemouth is one of the most popular tourist destinations in the UK. We offer two options in Bournemouth: Under 50's in June, then two consecutive weeks in August open to all ages.

- Spend the day at one of Bournemouth's stunning beaches, then look for gifts and souvenirs in the local shops
- Visit the Bournemouth Aquarium
- See the magnificent animals at The Heavy Horse Centre
- Enjoy nightly entertainment at the hotel, plus a walk to watch the fireworks on the sea front
- Play tennis or crazy golf at Bournemouth Pleasure Gardens
- Enjoy a boat trip around the bay
- Visit Winterbourne Model Village
- Visit the world-class tank collection at the Bovington Tank Museum, where military history is brought to life
- Take the chain ferry across the bay to Swanage where you will ride a steam train
- Meals incl: 7 breakfasts, 6 lunches & 7 dinners.

"ABSOLUTELY LOVED IT, FANTASTIC SERVICE
- THE STAFF ARE ABSOLUTELY FANTASTIC!"

HOLIDAY	DEPART	RETURN	DURATION	ACCOM.	PRICE
UND-50	June 10	June 17	7 Nights	Hotel	£2195
WEEK 1	Aug 23	Aug 30	7 Nights	Hotel	£2425
WEEK 2	Aug 30	Sept 6	7 Nights	Hotel	£2425



FROM £2195

CHOICE OF DATES





BOATS & TRAINS COTSWOLDS

JUNE 21-28 (7 NIGHTS)

- Drive a train at the Swindon and Cricklade Railway
- Visit the Didcot Railway Centre, formerly a Great Western Railway engine shed
- Explore the Waterways Museum and take a boat trip along the Severn
- Travel inland waterways on a canal boat and take a turn to drive!
- Relax as you travel by steam train through stunning countryside on the Gloucestershire Warwickshire Steam Railway
- Meals incl: 7 breakfasts, 6 lunches & 7 dinners

DEPART	RETURN	DURATION	ACCOMMODATION	PRICE
June 21	June 28	7 Nights	Holiday Cottage	£2060



£2060

PLANES & TRAINS RIAT COTSWOLDS

JUNE 15-22 (7 NIGHTS)

- Experience the Royal International Air Tattoo with magnificent air displays and world-famous static exhibits and get close to the aircraft.
- Visit the interactive Steam Museum in Swindon
- Ride a steam train at the Gloucestershire Warwickshire Steam Railway
- Marvel at aircraft at the Jet Age Museum
- Visit Aerospace Bristol and see the last Concorde to be built and flown
- Meals incl: 7 breakfasts, 6 lunches & 7 dinners.

DEPART	RETURN	DURATION	ACCOMMODATION	PRICE
July 15	July 22	7 Nights	Holiday Cottage	£2020



£2020

SCARBOROUGH NORTH YORKSHIRE

JUNE 23-30 (7 NIGHTS)

- Visit a chocolate workshop and sample the delicious treats
- Venture down to the waterfront to enjoy traditional amusement arcades
- Have a go at Footgolf and visit the Sea Life Centre
- See wonderful locomotives at the North Bay Railway
- Visit the animals at Playdale Farm Park
- Enjoy lively evening entertainment and bingo at the hotel
- Meals incl: 7 breakfasts, 6 lunches & 7 dinners.

DEPART	RETURN	DURATION	ACCOMMODATION	PRICE
June 23	June 30	7 Nights	Hotel	£2135



£2135

WESTON-SUPER-MARE SOMERSET

JUNE 29 - JULY 6 (7 NIGHTS)

- Visit the town of Clevedon with its relaxing beach, famous pier and the Salthouse Fields
- Spend time at the arcade or down on the beach
- Ride the trains at the West Somerset Railway, the longest Heritage Railway in England
- Meet the animals at the Noah's Ark Zoo Farm
- Visit the Helicopter Museum
- Enjoy a show at the local theatre
- Meals incl: 7 breakfasts, 6 lunches & 7 dinners.

DEPART	RETURN	DURATION	ACCOMMODATION	PRICE
June 29	July 6	7 Nights	Hotel	£2150



£2150





ISLE OF WIGHT HAMPSHIRE

JULY 6-13 (7 NIGHTS)

- Visit the island's donkey sanctuary
- Ride on the Isle of Wight Steam Railway
- Visit the beach for ice cream or go shopping in the town
- Visit Dinosaur Isle and see the multicoloured cliffs of Alum Bay
- Meals incl: 7 breakfasts, 6 lunches & 7 dinners.

DEPART	RETURN	DURATION	ACCOMMODATION	PRICE
July 6	July 13	7 Nights	Hotel	£2070



£2070

GREAT YARMOUTH NORFOLK

(CHOICE OF DATES) (7 NIGHTS)

- Visit the Tide and Time Museum
- Meet fabulous creatures at the Sea Life Centre
- Take a trip down to the beachfront to build sandcastles or try the amusements and arcades
- Watch a show at the Pavilion Theatre
- Take a boat trip on the Norfolk Broads
- Meals incl: 7 breakfasts, 6 lunches & 7 dinners.

DEPART	RETURN	DURATION	ACCOMMODATION	PRICE
July 8	July 15	7 Nights	Hotel	£2150
Aug 11	Aug 18	7 Nights	Hotel	£2160



FROM £2150

EASTBOURNE EAST SUSSEX

AUGUST 11-18 (7 NIGHTS)

- Visit the Eastbourne Miniature Steam Railway
- See the famous town of Battle, site of the Battle of Hastings
- Step into history inside the Smugglers Adventure at the St Clements Caves
- Explore Eastbourne Pier for excellent fish and chips and great shopping opportunities
- Watch a show at the local theatre
- Explore Pevensey Castle
- Meals incl: 7 breakfasts, 6 lunches & 7 dinners.

DEPART	RETURN	DURATION	ACCOMMODATION	PRICE
Aug 11	Aug 18	7 Nights	Hotel	£2350



£2350

DEVON SEASIDE ILFRACOMBE

JULY 14-21 (7 NIGHTS)

- Visit the Tunnels Beaches at Ilfracombe
- Take a trip to the aquarium
- Explore Watermouth Castle
- Explore the coast on a seal and lighthouse cruise
- Go shopping in the local town and find a bargain in the market
- Visit Combe Martin Wildlife and Dinosaur Park
- Meals incl: 7 breakfasts, 6 lunches & 7 dinners

DEPART	RETURN	DURATION	ACCOMMODATION	PRICE
July 14	July 21	7 Nights	Hotel	£2100



£2100





NORFOLK BROADS CROMER

JULY 21-28 (7 NIGHTS)

- Go seal-spotting and explore the coast with a boat trip
- Relax at the beach, walk along the pier and enjoy an ice cream
- Get competitive at tenpin bowling
- Watch a show on Cromer Pier
- Visit the creatures at the Amazona Zoo
- Enjoy a steam paddle boat ride on the Norfolk Broads
- Meals incl: 7 breakfasts, 6 lunches & 7 dinners.

DEPART	RETURN	DURATION	ACCOMMODATION	PRICE
July 21	July 28	7 Nights	Hotel	£2175



£2175

WELSH SEASIDE TENBY

JULY 28 - AUG 4 (7 NIGHTS)

- Enjoy a day at the beach and explore the picturesque town of Tenby
- Visit Pembroke Castle with its astounding views
- Take a walking safari at the Manor Wildlife Park
- Enjoy true Welsh tradition at the Lovespoons Workshop
- Take a boat trip along the impressive Pembrokeshire coastline.
- Meals incl: 7 breakfasts, 6 lunches & 7 dinners.

DEPART	RETURN	DURATION	ACCOMMODATION	PRICE
July 28	Aug 4	7 Nights	Hotel	£2260



£2260

TORQUAY DEVON

(CHOICE OF DATES) (7 NIGHTS)

- Explore the famous Paignton Zoo and Babbacombe Model Village
- Experience nostalgia at Bygones - see the blacksmith hard at work
- Take a trip to Kent's Cavern, a prehistoric cave system deep underground
- Take a boat trip along the River Dart
- Enjoy a steam train ride on the Dartmouth Steam Railway
- Meals incl: 7 breakfasts, 6 lunches & 7 dinners.

HOLIDAY	DEPART	RETURN	DURATION	ACCOM.	PRICE
OVR-50	July 21	July 28	7 Nights	Hotel	£2030
TORQ	Aug 18	Aug 25	7 Nights	Hotel	£2320



FROM £2030

SOUTH COAST WALES PORTHCAWL

AUGUST 17-24 (7 NIGHTS)

- Stay in the traditional seaside town of Porthcawl
- Visit the Royal Mint Experience
- Visit the Big Pit National Coal Museum and experience the history of Welsh mining with an exciting underground tour
- Explore the Wales Ape and Monkey Sanctuary
- Enjoy a steam train ride on one of the Great Little Trains of Wales
- Meals incl: 7 breakfasts, 6 lunches & 7 dinners.

DEPART	RETURN	DURATION	ACCOMMODATION	PRICE
Aug 17	Aug 24	7 Nights	Holiday Cottage	£2120



£2120



CHOICE OF DATES





JERSEY THE CHANNEL ISLANDS

SEPTEMBER 2-10 (8 NIGHTS)

At just nine miles by five, Jersey makes it easy to fit lots of adventure into a week. We will be staying in a resort-style hotel with two pools, water slides and a games room plus evening entertainment and discos. With many heritage discoveries on your doorstep and miles of beaches and bays to explore, how will you spend your island time?

- Take the boat out to Elizabeth Castle, built more than 600 years ago
- Climb up to Orgeuil Castle, one of the finest medieval sites
- Learn about Jersey's role in the war, exploring the tunnels and bunkers and seeing what life was like under German occupation
- Relax on one of the many sandy beaches or by the pool, and of course shop for those important gifts and souvenirs
- Discover a window into the wild, connect with nature and meet some of the world's rarest animals at the world-famous Jersey Zoo
- Let the sights and scents drift over you at the stunning lavender farms
- Meals included: 8 breakfasts, 7 lunches and 8 dinners.

"IT WAS VERY NICE AND I LIKED THE CAKE AND CANDLES FOR MY BIRTHDAY."

DEPART	RETURN	DURATION	ACCOMMODATION	PRICE
Sept 2	Sept 10	8 Nights	Hotel	£2820



£2820

FOREST HOLIDAY FOREST OF DEAN

SEPTEMBER 8-15 (7 NIGHTS)

- Enjoy delicious home cooked meals in your log cabin plus drinks at the bar
- Go on a night-time exploration for wildlife
- Visit the fairytale world of Puzzlewood, ride the train and try to solve the clues
- Visit the Hopewell Colliery museum and working mine with a guided underground tour
- See the remarkable Clearwell Caves
- Visit the aMazing Hedge Puzzle and Wye Valley Butterfly Zoo
- Meals incl: 7 breakfasts, 6 lunches & 7 dinners.

DEPART	RETURN	DURATION	ACCOMMODATION	PRICE
Sept 8	Sept 15	7 Nights	Log Cabin	£2140



£2140

WOLDS WILDLIFE LINCOLNSHIRE

SEPTEMBER 23-30 (7 NIGHTS)

- Stay in beautiful lodges and relax in the hot tubs
- Visit the Mablethorpe Seal Sanctuary and Wildlife Centre
- See birds of prey at the Rushmore Farm Park and Falconry Centre and meet Meeka the Raccoon Dog
- Take a trip to Miami Beach where you can relax or pose for a photo
- Explore the market town of Louth, also known as the Capital of the Wolds
- Discover the countryside on the doorstep
- Meals incl: 7 breakfasts, 6 lunches & 7 dinners

DEPART	RETURN	DURATION	ACCOMMODATION	PRICE
Sept 23	Sept 30	7 Nights	Luxury Lodge	£2350



£2350





CHRISTMAS CRAFT & COOKING COTSWOLDS

DECEMBER 2-6 (4 NIGHTS)

- Learn how to make mince pies, Christmas cake and Christmas biscuits
- Create your decorations and make the tree look amazing
- Need help wrapping? Bring your gifts along and we will help you wrap them, bows and all!
- Visit a Christmas market and see a pantomime
- Meals incl: 4 breakfasts, 3 lunches & 4 dinners.

DEPART	RETURN	DURATION	ACCOMMODATION	PRICE
Dec 2	Dec 6	4 Nights	Holiday Cottage	£1375



£1375

MISTLETOE & MINCE PIES COTSWOLDS

DECEMBER 9-13 (4 NIGHTS)

- Celebrate Christmas early in a beautiful barn conversion with a delicious Christmas dinner
- Enjoy mulled wine while you play bingo, join in Christmas quizzes and have fun with party games
- Visit the Christmas market and enjoy a steam train ride
- Christmas isn't complete without a visit to the pantomime!
- Meals incl: 4 breakfasts, 3 lunches & 4 dinners.

DEPART	RETURN	DURATION	ACCOMMODATION	PRICE
Dec 9	Dec 13	4 Nights	Holiday Cottage	£1375



£1375

CHRISTMAS & NEW YEAR FOREST OF DEAN

CHOICE OF DATES (3-10 NIGHTS)

Join us for our extremely popular Christmas and New Year holiday staying at the Bells Hotel in the Forest of Dean, where we celebrate a fun-packed few days with friends old and new.

- Christmas lunch with all the trimmings and a visit from Father Christmas
- Enjoy a pantomime
- Take a tour of the Forest of Dean and look for the wild boar
- Listen to carol singers, and enjoy karaoke, dancing and brass bands
- Try a range of art and craft activities
- Take a steam train ride with a visit from Father Christmas
- Watch your favourite Christmas movie
- Countdown to New Year's Eve with a black-tie gala dinner and lots of dancing

10-night holiday meals included: 10 breakfasts, 9 lunches and 10 dinners

3-night holiday meals included: 3 breakfasts, 2 lunches and 3 dinners

7-night holiday meals included: 7 breakfasts, 6 lunches and 7 dinners

Due to the number of clients on these holidays we are unable to provide additional/personal support.

HOLIDAY	DEPART	RETURN	DURATION	ACCOM.	PRICE
2024-X	Dec 23	Dec 30	7 Nights	Hotel	£2350
2024-X-NY	Dec 23	Jan 2	10 Nights	Hotel	£3250
2024-NY	Dec 30	Jan 2	3 Nights	Hotel	£1590
2025-X	Dec 23	Dec 30	7 Nights	Hotel	£2750
2025-X-NY	Dec 23	Jan 2	10 Nights	Hotel	£3850
2025-NY	Dec 30	Jan 2	3 Nights	Hotel	£1850



FROM £1590

CHOICE OF DATES



CHOICE
OF DATES

CHRISTMAS IN THE CANARIES CANARY ISLANDS

CHOICE OF DATES (14 NIGHTS)

If you want to get away from our winter weather, this is the perfect holiday. Celebrate Christmas and New Year in the sun!

- Relax on the beach and take a dip in the sea
- Enjoy the festive food of the Canaries (definitely no turkey here!)
- Join in games such as darts, table tennis, pool and shuffleboard
- Swim in the pool or sunbathe on the loungers
- Explore the shops and take a walk to the beach
- Visit the local bars (and maybe watch the footie on Boxing Day!)
- Some sightseeing trips are offered as optional extras.
- Meals included: 14 breakfasts, 13 lunches and 14 dinners.

Due to the number of clients on these holidays we are unable to provide additional/personal support.

"I'M LOOKING FORWARD TO COMING FOR CHRISTMAS AND SEEING PEOPLE AGAIN."

DEPART	RETURN	DURATION	ACCOM.	PRICE
Dec 20	Jan 3	14 Nights	Hotel	Single Room £4385
2024/25				Twin Room £3900

DEPART	RETURN	DURATION	ACCOM.	PRICE
Dec 20	Jan 3	14 Nights	Hotel	Single Room £4575
2025/26				Twin Room £4090



FROM **£3900**

FREQUENTLY ASKED QUESTIONS...

How do I book?

See page 48 - remember you can see all of our holidays and book them at www.optionsholidays.co.uk

Will I have a single room?

Yes, a single room is included with all holidays; the supplement is included in the holiday cost. To share a room with someone else who is booking to go with you, please make this clear on the booking form - subject to availability.

How will I get to my holiday?

We can arrange door-to-door transport at an additional cost, working in partnership with Driving Miss Daisy® who provide a unique door-to-holiday transfer service as well as friendly, professional drivers who understand the needs of people with learning disabilities. You can tell us if you would like this option on the booking form.

Who will look after me?

Our friendly and experienced supporters will be on the holiday with you. Each one has been DBS checked and trained appropriately. Extra personal support is offered at an additional cost.

How will you know what help I need?

It is very important to us that we provide safe and enjoyable holidays. We will need you to fill out an Assessment of Needs form which will provide us with all the information we need to support you while you are on holiday. These forms are valid for one year and we need to receive them within three weeks of booking so that we can invoice promptly when relevant as well as make sure we send enough supporters on each holiday.

How much luggage can I bring?

You may bring one suitcase and one piece of hand luggage, such as a backpack. You are responsible for your luggage.

How will I know what to bring with me on my holiday?

A holiday pack will be sent out by post approximately four weeks before the holiday. This will contain lots of information, including spending money, what to pack, travel information and supporter details.

Will I get photos of my holiday?

Yes, we will send you a photo album after your holiday (the cost is included in the holiday price). We will also aim to post a video diary on our website after each holiday.

Do I need insurance?

Yes, insurance is mandatory for all our holidays. We will ask for your insurance details in advance and you will not be able to travel overseas if you cannot provide them.

Data Protection

Protecting the personal information of our holiday makers is extremely important to us. In accordance with the Protection Act (2018) our Data Protection statement indicates how we collect and process personal data. The regulation outlines six key principles for organisations that process individuals' personal information. These specify that data is:

- processed lawfully, fairly and transparently
- collected for specified, explicit and legitimate purposes
- adequate, relevant and limited to what is necessary for processing
- accurate and kept up to date
- retained only for as long as necessary
- processed in an appropriate manner to maintain security.

Our Data Protection statement can be viewed in its entirety on our website, or a hard copy can be provided upon request.

Information correct at time of print.



MEET SOME OF THE TEAM...

All of our staff are DBS checked, have received training and have extensive experience in the care sector.



KIRSTINE

Kirstine started working full-time for Options in 2008. She is now the Managing Director and although she still enjoys running some of the holidays, she spends most of her time in the office managing the team and planning future trips.



GERAINT

Geraint started working with people with learning disabilities in the late 1970s and began running holidays with Wendy in 1984. He can still be seen on the occasional holiday and is also our Health and Safety Officer and a Company Director.



DENISE

Denise spends her time in the office sorting through your photos and preparing your albums. She also books all the hotels and excursions. In her spare time she enjoys walking her dog with her kids or going on a bike ride.



CHRIS

Chris is our transport coordinator. You'll find him busy organising taxis, planning routes and keeping our minibuses in pristine condition! Chris is a big fan of Swindon Town football and goes to as many matches as he can.



JULIE

Julie is fairly new to the team and will be seen out and about as a holiday supporter.



BECKY

Becky is our holiday coordinator. She is always very busy making bookings, putting together holiday packs, answering the phone and sending out your holiday information. She loves dogs more than anything else in the world!



JACK

Jack has been involved with Options for many years. Now, his main role is in marketing, holiday planning and IT support. However, he still escapes the office sometimes to join a holiday!



SARAH

Sarah has been part of the Options team since 2009 handling all our accounts and financial administration.



JADE

Jade has over ten years experience of supporting adults with learning disabilities and has a Level 5 Diploma in Health & Social Care Management.



NEIL

Neil is a big fan of outdoor adventure and is often found exploring the world in his camper van.



SHEILA

Sheila joined Options in 2022 after a long career as a Civil Servant. In her spare time, you'll find her walking her dogs or enjoying yoga.



MOIRA

Moira joined Options in 2021, having worked for the NHS for 17 years on the blood collection team. In her spare time, she enjoys spending time with her family and going for bike rides.



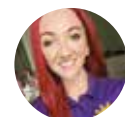
DEBBIE

Debbie worked in sales for many years, and previously worked for the blood service. She likes cycling, walking, paddle boarding and kayaking with her family and friends. In her spare time Debbie is found volunteering at her local zoo.



CAROLYN

Carolyn has been supporting for Options for two years now. She loves to travel to remote places. Carolyn is also an artist and teaches English in her spare time.



EMILY

Emily has many years of experience supporting adults with learning disabilities. In her spare time she loves to go travelling and loves to meet new people! When she isn't off on an adventure she will spend time with her baby niece.



PATRICIA

Patricia has been helping Options Holidays for the past three years. She is currently studying to be a special yoga teacher and teaches art, drama and dance to adults with learning disabilities.



KERRIE

Kerrie is new to the Options team but is keen to get out and support on as many of our holidays as possible!



SAM

Sam joined the team in 2021. She has been a therapist and supporter for people from all walks of life for the last 20 years. In her spare time, you can find her enjoying nature with her dog, spending time with her grandson or getting creative at home.



MARION

Marion has been supporting with us for many years now! She loves to help out when she can and when she isn't supporting on a holiday you can find her spending time with her family.



HAZEL

Hazel is a learning support worker and loves to support on our holidays when she can.

If you would like to be a part of our team to support people on a holiday or become one of our drivers to take people to and from holidays, please email the office: office@optionsholidays.co.uk.

BOOKING YOUR HOLIDAY...

If you would like to secure a place on a holiday please complete an Online or printed booking form. We are available to answer questions and support you through the booking process on 01285 740491.

Once you have sent us your booking form, you must pay a 25% deposit within 21 days to confirm the booking. We must also receive a fully completed Assessment of Needs Form within 30 days of deposit payment. If we do not receive your deposit in the given time period, your booking will be cancelled.

Cheques should be made payable to Options Supported Holidays Ltd.

Full payment is required 8 weeks before the departure date for the UK holidays and 14 weeks before departure for overseas holidays.

NOT FOUND THE HOLIDAY YOU WERE LOOKING FOR?...

Not to worry! We can arrange bespoke holidays for individuals, couples or groups.

We can arrange bespoke holidays for individuals, couples or groups. If you want to travel to a place not listed in our brochure, we may be able to arrange a holiday just for you or find other people who would like to

do the same thing. We can also help with your honeymoon, or if you would like to get away with a partner but need some support to do so. **Please contact the office for more information.**



ATOL PROTECTED...

Once you have sent us your booking form, you must pay a 25% deposit within 21 days to confirm the booking. We must also receive a fully completed Assessment of Needs Form within the same time period. If we do not receive your deposit in the given time period, your booking will be cancelled. Cheques should be made payable to Options Supported Holidays Ltd. Full payment is required 8 weeks before the departure date for UK holidays and 14 weeks before departure for overseas holidays. The Air Travel Organiser's Licence (ATOL) is a financial protection scheme managed by the Civil Aviation Authority (CAA). The law says your holiday must be protected if you book a holiday with a single travel company that includes flights and accommodation

(including a cruise). An ATOL is granted after the company has met the CAA's licensing requirements. In the event of the failure of Options Supported Holidays Ltd., the ATOL scheme ensures customers who paid and contracted with the ATOL holder for certain bookings do not lose the money paid over or get stranded abroad. All the flights and flight-inclusive holidays in this brochure are financially protected by the ATOL scheme. When you pay you will be supplied with an ATOL Certificate. Please ask for it and check to ensure that everything you booked (flights, hotels and other services) is listed on it. Please see our booking conditions for further information or for more information about financial protection and the ATOL Certificate, or go to: www.atol.org.uk/ATOLCertificate

BOOKING TERMS & CONDITIONS...

1. Our details

Options Supported holidays Limited (referred to herein as 'OSH') is a UK company 04839964 with its registered office at Unit 1 Down Farm, South Cerney, Gloucestershire, GL7 6DD, 01285 740491 office@optionsholidays.co.uk

Your holiday booking

A booking will exist as soon as we issue a confirmation invoice. This booking is made on the terms of these booking conditions. When you make a booking, you guarantee that you have the authority to accept and do accept on behalf of your party the terms of these booking conditions.

2. Paying for your holiday

When you make a booking you must pay a deposit of 25% of the holiday cost per person. This must be paid within 21 days of booking, or you risk losing the holiday place. The balance of the price of your travel arrangements must be paid at least 8 weeks before your departure date for UK holidays and 14 weeks before your departure date for holidays overseas. If the deposit and/or balance is not paid on time, we may cancel your travel arrangements without refunding your deposit or you may incur a late payment charge of £25 plus any further costs incurred. To ensure our groups are seated together on the same flight, flight bookings are made approximately 14 weeks prior to the holiday departure date. Late payments and booking after the balance due date will mean individuals are responsible for any additional costs incurred as a result.

3. If you cancel your holiday

You, or any member of your party, may cancel your travel arrangements at any time. Written notification from the person who made the booking or your travel agent must be received at our office. Since we incur costs in cancelling your travel arrangements, you will have to pay cancellation charges as follows (see also the exception below):

UK HOLIDAYS	
Number of days before holiday departure date	Cancellation charge
More than 8 weeks	Loss of deposit
4 to 8 weeks	75% of holiday cost
Less than 4 weeks	100% of holiday cost

OVERSEAS HOLIDAYS	
Number of days before holiday departure date	Cancellation charge
More than 14 weeks	Loss of deposit
14 to 8 weeks	75% of holiday cost
Less than 8 weeks	100% of holiday cost

Note: If the reason for your cancellation is covered under the terms of your insurance policy, you may be able to reclaim these charges. You can cancel your booking without paying cancellation charges if the performance of your package, or the carriage of passengers to your destination, is significantly affected by unavoidable and extraordinary circumstances. In such circumstances, we will arrange for your booking to be terminated and for you to receive a full refund. We will observe advice provided by the UK Foreign & Commonwealth Office.

4. If you change your booking

If, after our confirmation invoice has been issued, you wish to change your travel arrangements in any way, for example your chosen departure date or accommodation, we will do our utmost to make these changes but it may not always be possible. Any request for changes to be made must be in writing from the person who made the booking or your travel agent. You will be asked to pay an administration charge of £35, and any further costs we incur in making this alteration. You should be aware that these costs could increase the closer to the departure date that changes are made and you should contact us as soon as possible. Note: Certain travel arrangements may not be changeable after a reservation has been made and any alteration request could incur a cancellation charge of up to 100% of that part of the arrangements.

You can transfer your booking to another person, who satisfies all the conditions that apply to this booking, by giving us notice in writing as soon as possible and no later than 7 days before departure. Both you and the new traveller are responsible for paying all costs we incur in making the transfer.

5. If we cancel your booking

We reserve the right to cancel your booking. We will not cancel less than 8 weeks before your departure date, except for unavoidable and extraordinary circumstances, or failure by you to pay the final balance, or because the minimum number required for the package to go ahead hasn't been reached. Unavoidable and extraordinary circumstances means a situation beyond our control, the consequences of which could not have been avoided even if all reasonable measures had been taken.

If your holiday is cancelled, you can either have a refund of all monies paid or accept an alternative holiday of comparable standard from us if we offer one (we will refund any price difference if the alternative is of a lower value).

6. If we change your booking

(a) Changes to the price
We can change your holiday price after you've booked, only in certain circumstances:

Changes in the price of the carriage of passengers resulting from changes to the cost of fuel or other power sources, the level of taxes or fees imposed by third parties including tourist taxes, landing taxes or embarkation or disembarkation fees at ports and airports or exchange rates mean that the price of your travel arrangements may change after you have booked. However, there will be no change within 20 days of your departure.

We will absorb, and you will not be charged for, any increase equivalent to 2% of the price of your travel arrangements, which excludes insurance premiums and any amendment charges. You will be charged for the amount over and above that. If this results in an increase equivalent to more than 8% of the price of your travel arrangements, you will have the option of accepting a change to another holiday if we are able to offer one or cancelling and receiving a full refund of all monies paid, except for any amendment charges. Should you decide to cancel you must do so within the time period shown on your final invoice.

Should the price of your holiday go down due to the cost changes mentioned above, then any refund due will be paid to you. We will deduct from this refund our administrative expenses incurred. Please note that travel arrangements are not always purchased in local currency and some apparent changes have no impact on the price of your travel due to contractual and other protection in place.

(b) Changes other than the price

It is a term of your booking that we are able to make changes to any aspect of your booking. If the change is insignificant, we will ensure that you are notified about it. Examples of insignificant changes include alteration of your outward/return flights by less than 12 hours, changes to aircraft type, change of accommodation to another of the same or higher standard, changes of carriers.

If we are constrained by circumstances beyond our control to alter significantly any of the main characteristics of the travel services that make up your package you will have the rights set out below.

We will contact you and you will have the choice of accepting the change or having a refund of all monies paid. You can also accept an alternative holiday, where we offer one (we will refund any price difference if the alternative is of a lower value). We will tell you the procedure for making your choice. Please read any notification of changes carefully and respond promptly as if you do not respond to us within the timescale given your booking may be cancelled.

8. Our liability to you

You must inform us without undue delay of any failure to perform or improper performance of the travel services included in this package. If any of the travel services included in your package are not performed in accordance with the contract, or are improperly performed, by us or the travel service suppliers, and this has affected the enjoyment of your travel arrangements, you may be entitled to an appropriate price reduction or compensation or both. We will not be liable where any failure to perform or improper performance of the travel services is due to: you or another member of your party;

or a third party unconnected with the provision of the travel services in the package and is unforeseeable or unavoidable; or unavoidable and extraordinary circumstances, which means a situation beyond our control, the consequences of which could not have been avoided even if all reasonable measures had been taken. Our liability, except in cases involving death, injury or illness, shall be limited to a maximum of three times the cost of your travel arrangements. Our liability will also be limited in accordance with and/or in an identical manner to:

- a) The contractual terms of the companies that provide the travel services that make up your package. These terms are incorporated into this booking; and
- b) Any relevant international convention, for example the Montreal Convention in respect of travel by air, the Athens Convention in respect of travel by sea, the Berne Convention in respect of travel by rail and the Paris Convention in respect of the provision of accommodation, which limit the amount of and conditions under which compensation can be claimed for death, injury, delay to passengers and loss, damage and delay to luggage. We are to be regarded as having all benefit of any limitation of the extent of or the conditions under which compensation is to be paid under these or any conventions.

You can ask for copies of the travel service contractual terms, or the international conventions, from office@optionsholidays.co.uk. Under EU law (Regulation 261/2004) you have rights in some circumstances to refunds and/or compensation from your airline in cases of denied boarding, cancellation or delay to flights. Full details will be publicised at EU airports and available from airlines.

However, reimbursement in such cases will not automatically entitle you to a refund of your holiday cost from us. Your right to a refund and/or compensation from us is set out in these booking conditions. If any payments to you are due from us, any payment made to you by the airline or any other service provider will be deducted.

If it is impossible to ensure your return as scheduled due to unavoidable and extraordinary circumstances, we will bear the cost of necessary accommodation, if possible of equivalent category, for a maximum of three nights. The limit doesn't apply to persons with reduced mobility and any person accompanying them, pregnant women and unaccompanied minors, or persons in need of specific medical assistance, provided that you notified us of these needs at least 48 hours before the start of your holiday.

NB. This entire clause 8 does not apply to any separate contracts that you may enter into for excursions or activities whilst on holiday.

9. Protecting your money

1. We provide full financial protection for our package holidays, by way of our Air Travel Organiser's Licence number 9812, issued by the Civil Aviation Authority, Gatwick Airport South, West Sussex, RH6 0YR, UK, telephone 0333 103 6350, email claims@caa.co.uk. When you buy an ATOL protected flight or flight inclusive package from us you will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you and who to contact if things go wrong. We will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where we aren't able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought or a suitable alternative (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable). If we are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

2. We provide full financial protection for our package holidays by way of a bond held by ABTA – The Travel Association, 30 Park

Street, London, SE1 9EQ, www.abta.com. You agree to accept that in the event of our insolvency ABTA may arrange for the services you have bought to continue, or for a suitable alternative to be provided at the same cost as your original booking. You also agree to accept that in circumstances where the travel service supplier provides the services you have bought, you agree to pay any outstanding sum under your contract with us to that alternative travel service provider. However, you also agree that in some cases the services will not be provided, in which case you will be entitled to make a claim under ABTA's Scheme of Protection (or your payment card issuer where applicable) for a refund of the monies you have paid.

10. Financial insolvency insurance

Options Supported Holidays Limited is a company committed to customer satisfaction and consumer financial protection. We are therefore pleased to announce that, at no extra cost to you, and in accordance with the current

"The Package Travel, Package Tours Regulations" all passengers booking with Options Supported Holidays Limited are fully insured for the initial deposit, and subsequently the balance of monies paid as detailed in your booking confirmation form. The policy will also include repatriation if required, arising from the cancellation or curtailment of your travel arrangements due to the insolvency of Options Supported Holidays Limited. This Policy is issued by Evolution Insurance Company Limited which is registered in Gibraltar No. 88737 with a registered office at 5/5 Crutchett's Ramp, Gibraltar, GX11 1AA. Evolution Insurance Company Limited is authorised and regulated by the Financial Services Commission in Gibraltar and authorised and subject to limited regulation by the Financial Conduct Authority (FCA) in the UK. Details about the extent of our authorisation and regulation by the FCA are available from us on request. In the unlikely event of Insolvency of Options Supported Holidays Limited please follow the procedures below:

Claims should be submitted in writing within 14 days of the Administration order or the Options Supported Holidays Limited being declared insolvent supported by documented evidence quantifying the value of the claim. Claims should be submitted to: Evolution Insurance Solutions Limited, 53A High Street, Saffron Walden, Essex, CB10 1AA or via email to claims@evo-insurance.com
Policy exclusions: This policy will not cover any monies paid back to you by your Travel Insurance or any losses which are recoverable under another insurance or bond (with the exception of Credit and Debit card). This policy will also not cover any loss sustained by Passenger(s) booked on a flight-inclusive package sold and commencing within the United Kingdom.

11. ABTA

We are a Member of ABTA, membership number Y6705. We are obliged to maintain a high standard of service to you by ABTA's Code of Conduct. We can also offer you ABTA's scheme for the resolution of disputes which is approved by the Chartered Trading Standards Institute. If we can't resolve your complaint, go to www.abta.com to use ABTA's simple procedure. Further information on the Code and ABTA's assistance in resolving disputes can be found on www.abta.com. You can also access the European Commission Online Dispute (ODR) Resolution platform at <http://ec.europa.eu/consumers/odr/>. This ODR platform is a means of notifying us of your complaint; it will not determine how your complaint should be resolved.

12. Complaints

If you have a complaint about any of the services included in your holiday, you must inform our office without undue delay and we will endeavour to put things right.

If your complaint is not resolved locally, please follow this up as soon as possible after your return home, ideally within 28 days, by writing to our us at Options Supported Holidays, Unit 1, Down Farm, South Cerney, Gloucestershire, GL7 6DD giving your booking reference and all other relevant information. Please write clearly and concisely. If you fail to follow the requirement to report your complaint in writing we will have been deprived of the opportunity to investigate and rectify it and this may affect your rights under this booking. Please also see clause 11 above re. ABTA.

13. Additional assistance

If you are in difficulty while on holiday and ask us to help, we will provide appropriate assistance, in particular by providing information on health services, local authorities and consular assistance, obtaining medication, and helping you to find alternative arrangements and make any necessary phone calls/emails. You

must pay any costs we incur if the difficulty is your fault, and this may include the cost of additional support.

14. Passport, visa and immigration requirements

Your specific passport and visa requirements, and other immigration requirements are your responsibility and you should confirm these with the relevant Embassies and/or Consulates. We do not accept any responsibility if you cannot travel because you have not complied with any passport, visa or immigration requirements.

15. Travel agents

All monies you pay to the travel agent are held by him on behalf and for the benefit of the Trustees of the Air Travel Trust at all times. This is subject to the agent's obligation to pay it to us for so long as we do not fail. If we fail, any money held at that time by the agent, or subsequently accepted from you by him, is and continues to be held on behalf of and for the benefit of the Trustees of the Air Travel Trust without any obligation to pay that money to us.

16. Law and jurisdiction

This booking is governed by English Law, and the jurisdiction of the English Courts. You may however choose the law and jurisdiction of Scotland or Northern Ireland if you live there and wish to do so.

17. Travel insurance

Comprehensive Travel Insurance is essential for all holidays, both in the UK and overseas. It must be suitable for client needs and cover cancellation due to illness. We cannot be held responsible for any costs incurred for failure to take out relevant travel insurance. The client must provide us with evidence of this insurance 28 days prior to departure for all holidays overseas. Failure to produce relevant insurance may result in the client's holiday being terminated with no entitlement to a refund.

18. Support package

The support package is inclusive of basic support and supervision, providing always that we are informed of the true nature of the client's disability and given full information regarding their needs, which must include any details of behavioural disorders. All clients must complete an Assessment of Needs Form providing full and complete details of their support needs for each holiday. On receipt of this form, we will review the client's needs and we may levy an extra charge if we deem it necessary. It is essential that the Assessment of Needs Form is completed fully as it constitutes a support plan. Failure to return a complete and up-to-date Assessment of Needs form by the payment due date for the holiday may result in cancellation with no entitlement to a refund. Failure to disclose information demonstrating that the client requires extra support may result in the immediate termination of the holiday itself with no entitlement to a refund, and the client will be responsible for the cost of returning home. NB. Clients must be at least 18 years old at time of the holiday.

Additional support: This is not included in the holiday cost. The additional cost is non-negotiable and is set by OSH. The client is responsible for providing their own personal aids, e.g., mattress covers, incontinence pads, disposable gloves and wheelchairs. You may contact us to discuss support requirements on 01285 740491.

19. Challenging or anti-social behaviour

Any challenging or anti-social behaviour which might prove unacceptable to members of the public may result in the client's holiday being terminated with no entitlement to a refund. The client will also be liable for any costs incurred to return home.

20. Illness prior to or on holiday

If the client is ill or has a communicable illness or disease immediately prior to the holiday, they should contact OSH immediately. If, in our view, this illness puts the health of others or the client at risk, we reserve the right to refuse the client on the holiday or to request a letter from a medical professional stating the client is fit to travel. If a client becomes ill during their holiday OSH may be unable to support them. To ensure the safety of the client and the group, the client may need to return home at their own expense with no entitlement to a refund or compensation. Please see our Infection Control Policy.

21. Medication

Medication can only be administered by a holiday supporter provided it has been prepared by a pharmacist, is in a blister pack or dosette box labelled appropriately and is accompanied by a fully completed Medication Information Form. We can only accept the

required amount of medication for the holiday. Failure to provide correctly prepared medication may result in termination of the client's holiday with no refund.

22. The holiday package

The holiday package includes full board, breakfast, lunch, dinner and a soft drink with meals (meals on short haul flights are not included). Single rooms are included in all bookings. If a client wishes to share a room this must be indicated on the booking form and the name of the other person concerned must be provided. Most excursions are included in the package. Clients are generally expected to participate in all excursions. If a client opts out of an excursion, and it is not possible to provide an alternative or refund, they will be left at the accommodation with no supervision. If the client indicates they prefer meals above the choice we offer, then the difference in cost is the responsibility of the client. If there are optional, extra activities not included in the holiday package, clients will be notified of any cost before taking part.

Not included in the package are, extra drinks (other than one soft drink with meals), snacks, personal items such as cards, gifts, sweets, etc. Transport to and from home to the meeting point or venue, medical expenses, postage, telephone calls, room service at hotels, laundry, additional support, personal care and anything not specifically included and notified to the client in writing as part of the package are excluded, and for which cost the client is personally liable. The client must ensure that they have sufficient monies to meet these needs. Also excluded are personal travel insurance, cancellation insurance or taxes as may be levied by governments (excepting airport tax notified to us at the time of booking the flights) or tips.

23. Travel

Holidays begin at the venue, agreed meeting point or at an airport (assume a London airport unless specified) or port as notified. It is the client's responsibility to ensure that they are at the departure point or venue in plenty of time, and although we will always try to wait as long as possible, we cannot be held responsible if we have to begin the holiday without the client due to their late arrival. (A door-to-door travel service can be provided at an additional cost.) Luggage is the client's responsibility, and we ask all clients not to bring excessive or inappropriate luggage. We will assist the client with their luggage, if possible, but do not accept liability for it or for any damage whatsoever caused. For this reason, we recommend all clients obtain adequate insurance.

We will do our best to send details of travel times, meeting points, clothing and other information in good time. However, we must stress that flight times etc. can change at short notice and are outside our control. In this event we will make every reasonable effort to contact the client to inform them of the changes. It is the client's responsibility to confirm their travel arrangements with us prior to the departure date, in writing.

24. Complaints

We do our utmost to ensure that holidays run smoothly. Should you have a complaint you must notify us in writing within 28 days of the holiday return date. We will do all we can to resolve client complaints but, if we are unsuccessful, you are able to contact an arbitrator appointed by the Chartered Institute of Arbitrators; alternatively, you could seek legal advice.

24. Client privacy

Protecting the personal information of our clients is extremely important to OSH. We place special importance on this and in the way we collect and share client information. Our Privacy Notice can be viewed in its entirety on our website, or a hard copy can be provided upon request. This sets out how we collect and process client personal data in accordance with the Data Protection Act (2018). Its features include: • The Lawful Bases for client data processing at Options Supported Holidays • Definitions of an OSH Client • Definition of Client Personal Information given to OSH • The typical client data we hold and how we use it • Who we might share that data with • How long we hold client data for and where we store it • Client rights in respect of the personal data we hold. We review our Privacy Notice regularly.

Questions, comments and requests regarding the OSH Privacy Notice are welcomed and should be addressed to OSH, Unit 1, Downs Farm, South Cerney, Glos GL7 6DD.



BOOK TODAY
01285 740491

Options Supported Holidays Ltd
Unit 1 Down Farm
South Cerney, Gloucestershire GL7 6DD
office@optionsholidays.co.uk

optionsholidays.co.uk



Any images featured in this brochure are for illustrative purposes only.
All excursions described are suggestions only and not all are guaranteed.